

# Manage - Journey to Windows 11

In partnership with Bechtle



ASSESS

DEPLOY

MANAGE

Bechtle's 'Manage' offering is designed to simplify and enhance the way organisations support, secure, and sustain their end-user devices. Whether you're managing a modern fleet or extending the life of your existing estate, our services are built to deliver operational efficiency, cost control, and user satisfaction.

## Key Capabilities



### Proactive Device Management

We provide comprehensive monitoring, patching, and compliance enforcement across your device estate. Our services ensure devices remain secure, performant, and aligned with your IT policies. Why not take this one step further and include an AI predictive analytics platform to keep you running at maximum performance?



### Maintaining a Supported Operating System (OS)

Bechtle helps you stay current and secure by ensuring all devices operate on supported OS versions. We manage updates and transitions to minimise disruption and maintain compliance.



### MDM & EMM Health Checks

Our regular health checks on Mobile Device Management (MDM) and Enterprise Mobility Management (EMM) configurations ensure devices are properly configured, compliant, and optimised. We also update profiles and settings to maintain peak performance and security.



### Lifecycle Services

From procurement and configuration to secure disposal, we manage every stage of the device lifecycle. Our lifecycle management services support you to manage joiners, movers and leavers effectively, supporting sustainability goals through secure data sanitisation and device reuse.



### Vendor Warranty Alternative

Bechtle offers a cost-effective third-party maintenance and break/fix service - ideal for extending the life of your current estate or supporting new purchases. This alternative to vendor warranties delivers sustainability, reassurance, and significant cost savings.



### Attachable Service Packs

Enhance your support model with optional service packs, extended warranties, and peripheral management to reduce downtime and improve user experience.



### Strategic Support

Leveraging our relationships with vendors, your account manager and our Modern Workplace team, are here to keep you informed with the latest product and solution updates. Working alongside your teams to align device strategy with business goals, support tender building, and continuously evolve your workplace technology.



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Bechtle Limited

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