IT-SOLUTIONS | SOFTWARE SOLUTIONS | IAM AMIRA

i am
amira

Management of Identities, Accounts, Resources and Access Rights.

Scan me to experience
iam amira in action!

Your strong IT partner.
Today and tomorrow.

BECHTLE

Identity, access and resource management made easy.

iam amira is a self-service tool developed by Bechtle Schweiz AG. It enables users to easily and unbureaucratically manage identities and apply for resources and access rights, while stored workflows and processes ensure correct and compliant handling and logging of data compliance.

The use of various services such as, instant messaging, web conferencing and document sharing has become indispensable in today's business world. Not least due to the increasing use of services from the cloud, the IT landscape is constantly changing. This presents companies with significant challenges, not only to introduce these services successfully, but also to manage their provision and use consistently, efficiently and, above all, securely.

iam amira is used by business units, user administrators and IT administrators to manage identities, resources and access rights.

IDENTITY MANAGEMENT.

The administration of identities is a fundamental task within the IT of a company. Surely it is the indispensable basis for controlling IT resources and authorizations, which must be assigned to an identity in a transparent and traceable manner at all times. iam amira guarantees a rule-compliant and seamless linking of persons with their accounts, mailboxes, resources and access rights – throughout the entire lifecycle of the objects.

TOOLS VS. FRAMEWORK.

Thanks to its pre-configured use cases iam amira can be used very quickly. A large number of typical use cases – such as, the administration of Office 365 teams or access control for group mailboxes – are available by default and do not have to be configured in a framework. However, further adaptations and support for very individual customer requirements are possible at any time.

ACCESS MANAGEMENT.

One of the core requirements of IT security is that users only have access to the resources they actually need for their work. Central mechanisms here are visibly documented legitimations by the relevant persons who are responsible for the resources as well as a regular review and, if necessary, adjustment to the authorizations. iam amira automates and documents the administration of access rights to resources by allowing users to apply for the rights they need for their work in the portal. The respective resource managers in turn can easily grant these rights after checking the applications. The periodic checking of authorizations ensures that the entire life cycle is covered in a comprehensible manner.

RESOURCE MANAGEMENT.

The provision of IT resources and network resources – such as data repositories, group mailboxes, intranet pages, Office 365 teams – is one of the core IT tasks that can usually be automated very effectively and profitably. iam amira supports automatic provisioning and subsequent management of resources both on-premise and in the cloud. Users are given the opportunity to easily apply for new resources via a self-service portal and manage themselves after approval.

# The iam amira Key Benefits for your organisation.

USER-FRIENDLY SELF-SERVICES.

No matter if filing, SharePoint or group mailbox: Every user can conveniently request access to his resources via web portal. The approval process is stored and the provisioning of resources and rights takes place automatically after confirmation. This saves time and protects the IT department.
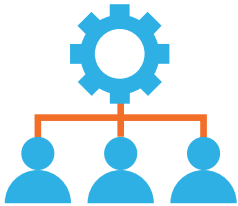
CONSISTENT IDENTITY AND RESOURCE MANAGEMENT.

Unified management interface for all your accounts and resources. Whether in the cloud or in the intranet, management policies remain the same. This allows you to transparently migrate resources between the cloud and intranet.
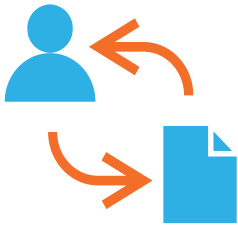
INTEGRATED RESOURCE MANAGEMENT.

The allocation of rights requires the prior creation of resources. With iam amira, this can be done automatically if desired – of course always according to the roles and approval processes you specify. Manual steps are thus reduced to a minimum.

RIGHTS ASSIGNMENT ACCORDING TO RULES.

Allows you to specify specific approval workflows for each resource type. For example, newsletters can be activated in auto-approval mode, while business-critical data requires approval by two or more persons responsible. You have full control and the certainty that critical workflows are adhered to.

COMPLIANCE AND TRACEABILITY.

Regulatory requirements often require comprehensive logging. Our History Trail therefore provides a complete view of all access approvals including applicant, approver, validity period and other details. The data can also be conveniently exported at the touch of a button for further evaluation.

Further information:
**bechtle.com**

iam amira Key Features.
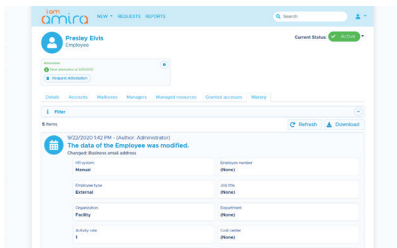
COMPREHENSIVE LIFECYCLE MANAGEMENT.

Once your guidelines have been stored (e.g. naming conventions and security restrictions), iam amira automatically ensures compliance – from the creation of an object to its deactivation. All mutations are logged without interruption. This comprehensive documentation of the entire life cycle is essential for compliance with regulatory requirements.
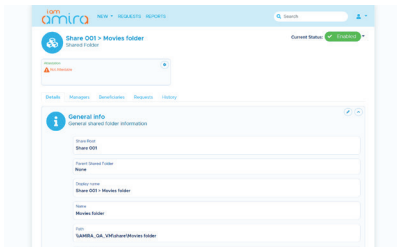

PUT YOUR USERS IN CHARGE.

iam amira enables users to maintain their own data in accordance with the defined guidelines. This reduces the effort for the IT organization. Regular data checks and the possibility for correction by the user also increase both data quality and transparency.
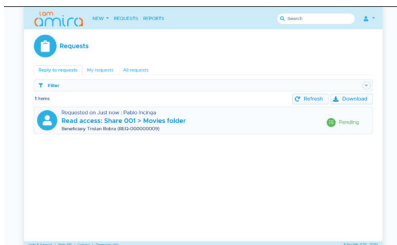

CONTROL ACCESS RIGHTS TO RESOURCES THROUGH WORKFLOWS.

With iam amira Self-Services, end users can conveniently search the catalogue for required resources and request access directly from the responsible persons. The stored approval processes ensure that all rights requests are executed correctly, transparently and efficiently..
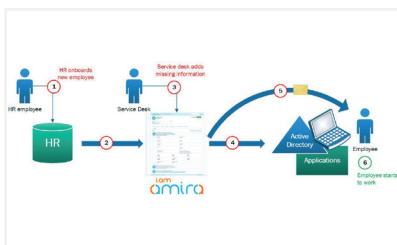
USE EXISTING SYSTEMS AND PROCESSES.

By linking existing systems and processes with iam amira, the management of the affected objects can be further automated. For example, you can integrate your HR system to automatically control the lifecycle of identities, accounts and access rights in the event of personnel changes.
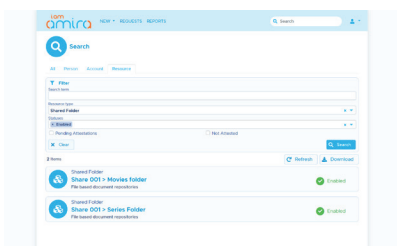
USER-FRIENDLY AND INTUITIVE APPLICATION.

iam amira's intuitive and easy-to-use web interface allows end users and IT staff to quickly access useful features without additional support.

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