



REFERENCE Intranet

# «All Connected, All Informed»

## *How TRAVYS Strengthens Its Internal Communication.*

TRAVYS, a leading public transport company in the Nord Vaudois and Vallée de Joux regions, aimed to modernize its internal communication by connecting all its employees. This ambitious project was part of a dual dynamic: on one hand, to provide simplified access to information for all employees, including those in the field; on the other hand, to integrate this initiative into a digitalization approach aligned with the company's sustainability values.



### Project Details

- **Services**  
Business Application
- **Vendors**  
Public Transport
- **Size of company**  
>280 employees



### Technology

- **Microsoft SharePoint Online**



### Our partners



*«All Connected, All Informed: This was the vision that guided this project. With activities involving high mobility and a wide geographical distribution across the entire northern part of the canton of Vaud, it was essential to implement a system that allowed each employee to access communications in real time. The goal? To foster interactions, strengthen the sense of belonging, and optimize the flow of information.*

*Today, thanks to our new intranet and its numerous features, this goal has been fully achieved. We are very satisfied with the result and the support provided by the Bechtle teams. If we had to do it again? We would do it sooner!»*

**Marine Kerhoas**, Director of the Customer Relations and Communication Department.

## Challenge

TRAVYS wanted to provide all its employees, regardless of their role and workplace, with a communication channel accessible on PC, tablet, or smartphone. The goal was twofold: to facilitate access to information and to encourage exchange by allowing employees to comment on posts or ask questions to the relevant departments and services.

Before this project, the company had an intranet integrated into its website. This tool was rarely used by employees due to its lack of user-friendliness and static content. Therefore, it became essential to offer an alternative to improve user experience and accessibility. The chosen solution was based on Microsoft SharePoint Online, already included in the company's Microsoft 365 licenses.

## Solution

Our teams adopted Bechtle's Best Practices by organizing several workshops with each department of the company. The goal? To design an intuitive, practical intranet structure tailored to the specific needs of each user group.

We applied our SCRUM project management methodology, alternating phases of collaborative work and intermediate validations, thus ensuring a smooth implementation aligned with the client's expectations.

«The Bechtle teams demonstrated great professionalism at every stage of the project, from drafting the proposal to implementing our new intranet. We felt heard and understood by our Key Account Manager. The Bechtle expert in charge of the project met our expectations with great responsiveness and a consistently solution-oriented approach. His expertise was a real asset, providing us with advice and recommendations throughout the process. We can only recommend Bechtle for this type of project, which, beyond the support, perfectly adhered to the imposed schedule.» concludes **Marine Kerhoas**.

## Business Benefits

- Efficiency in communication
- Accessibility
- Increased visibility
- Facilitation of onboarding
- Highlighting staff and projects
- Boosting employer branding

«We now benefit from an agile system that fully meets our expectations. Our new intranet space allows for quick and smooth communication, all without paper. Thanks to our SharePoint, we strengthen connections and visibility within our company. We are more than satisfied with the tool proposed and configured according to our expectations by the Bechtle experts,» emphasizes **Marine Kerhoas**.

Today, TRAVYS keeps its promise to its employees: «All connected, all informed» and benefits from a modernized, efficient, and tailored digital workspace.

Further information: [bechtle.ch](https://www.bechtle.ch)



TRAVYS SA [Transports Vallée de Joux – Yverdon-les-Bains - Sainte-Croix], based in Yverdon-les-Bains, was established in 2001 as a result of the merger of the Yverdon – Ste Croix Railway, the Pont-Brassus Railway, and the Yverdon-Grandson Public Transport companies. In 2008, TRAVYS merged with the Orbe-Chavornay Railway Company and joined the Vaud fare community Mobilis in 2010, before creating the Orbe urban bus network in 2011. Today, TRAVYS is the leading public transport company in the Nord Vaudois region, active in commuter and leisure passenger transport, as well as freight transport. With over 300 employees, it manages 3 regional railway lines, 7 interurban bus lines, and 2 urban bus networks in Yverdon-les-Bains and Orbe, serving 5.7 million passengers in 2024. The public transport company continues to develop consistently to offer quality services to its customers. [travys.ch](https://www.travys.ch)