

Bechtle Public Belgium

Does distance learning pose an extra challenge to your device management?

Our Bechtle Education Solutions will make sure that this is not the case.



Just press play 

“There are many different devices in circulation in our organisation. This makes device management a real challenge.”

Interviews in more than 150 schools have revealed a number of glaring challenges:

- | A negative impact on learning because of problems with devices or because devices broke down completely.
- | Devices or replaced devices failed to meet requirements in terms of battery life and performance. Both teachers and students suffered from this problem.
- | Several schools and universities had issues with courses having special software requirements.
- | The IT organisation did not have the necessary staff to implement and support a 1:1 device programme. This meant that students often did not have access to their own devices, either in the classroom or in a take-home situation.

The rapid shift to distance learning exacerbated existing shortcomings. This also created new demands on the IT department, such as the need to create zero-touch device management and support a much larger user community than before. The timelines for a 1:1 device programme needed to be drastically reduced, especially to support students who did not have their own personal device at home.

In a study, 44% of schools indicated that cost management is the biggest challenge.

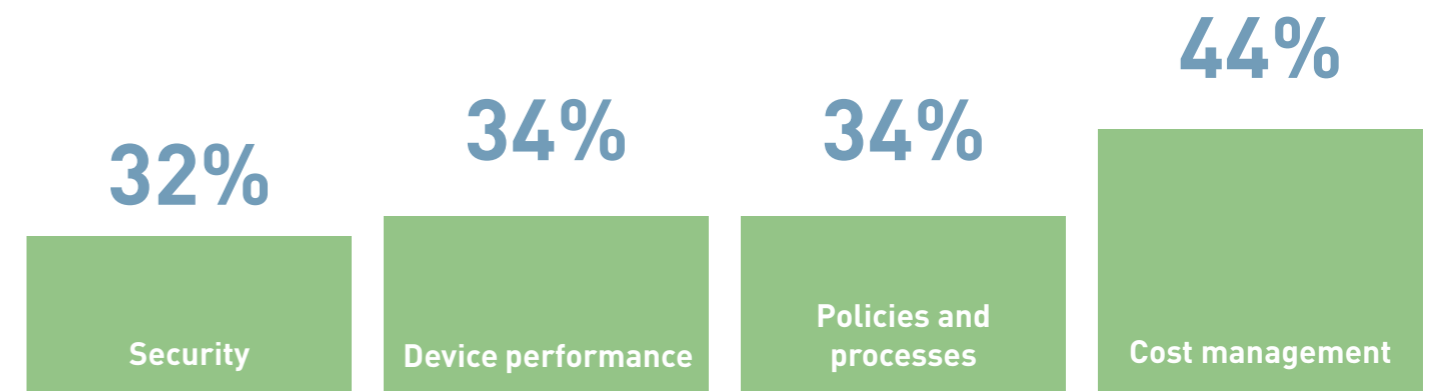
“We can see that the number of different devices in schools is enormous. This makes it even more difficult to manage. Of course, not everyone needs the same device. We have already started defining different users to standardise the management of devices.

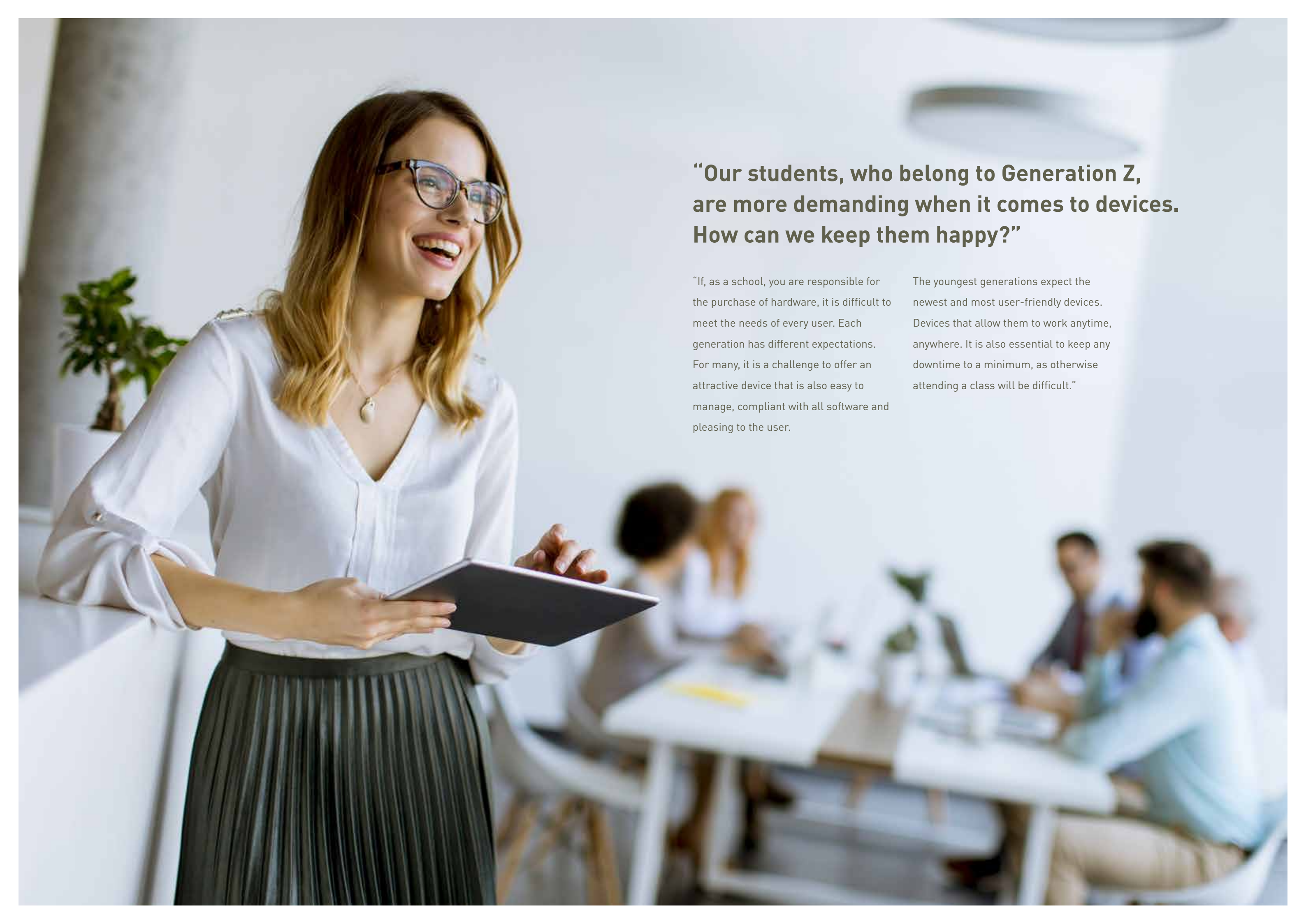
We offer different products for each user, customised to their specific needs and requirements. You can choose different devices, accessories and functions for each user. For example, a teacher often needs different equipment and accessories than students.

But we also like to provide our administrative and accounting staff with a customised offer.”

A recent study showed that cost management is the biggest challenge (44%). Insight into the performance of the devices (34%) is also a challenge. Further down the list is the implementation of policy and processes in a complex environment (34%) and security (32%).

The study also found that device management is a major concern. This includes examples such as managing software updates and addressing defects. The greatest concern is the ensuring the security of the devices. Users also use a phone in their free time.



A young woman with long brown hair and glasses, wearing a white blouse and a grey pleated skirt, is smiling and holding a tablet. She is standing in a bright, modern classroom or office environment. In the background, several other people are seated at tables, working on laptops. The lighting is bright and natural, suggesting a large window or skylight.

“Our students, who belong to Generation Z, are more demanding when it comes to devices. How can we keep them happy?”

“If, as a school, you are responsible for the purchase of hardware, it is difficult to meet the needs of every user. Each generation has different expectations. For many, it is a challenge to offer an attractive device that is also easy to manage, compliant with all software and pleasing to the user.

The youngest generations expect the newest and most user-friendly devices. Devices that allow them to work anytime, anywhere. It is also essential to keep any downtime to a minimum, as otherwise attending a class will be difficult.”

Schools are increasingly choosing to purchase hardware via an as-a-service model.

This provides an answer to many of the IT challenges we mentioned above and meets user requirements. By actively monitoring devices, we can stay ahead of defects and often already have a swap device ready. This minimises downtime.

The Zero Touch Deployment service means that devices are delivered fully configured and ready-to-use, without your IT employee being required to give an in-house review of each device. The supplier delivers devices on site or to the employee's home.

The end user only needs to log in using their known login details, and then they can immediately start working. This ensures that employees can quickly access established collaboration tools or organisation-specific apps without having to go through a sequence of verification steps.

The best devices for students, teachers and support profiles allow:

- | Quick configuration of various network and security settings on the devices.
- | Collection of hardware, software and security configuration data on the device.
- | Complete protection by securing sensitive data, imposing passwords and remotely locking and wiping the devices.
- | Installation of essential applications via Wi-Fi and the allocation of relevant licences. The enormous advantage of this is that we can deliver the devices to the end user's address and they do not have to come to the office to pick up their new device.

"As a Service" products and services are gaining in importance.

Instead of having to invest in purchasing a series of devices, you pay a fixed amount per workstation per month. This means that you never pay too much and only pay for what you use, whether it is desktops, laptops, smartphones, tablets or a combination of these.

In addition to the devices themselves, the fixed price also includes the necessary service, such as the deletion or securing of data. Maintenance costs and insurance are also included.

Would you like more information?

Please feel free to contact our specialist for a no-obligation consultation.



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Bechtle Public Belgium. IT solutions for the Public Sector.

Benefit from our more than 20 years of experience in the Belgian public sector and let our knowledge of projects throughout Europe work to your advantage. Bechtle is a reliable IT-partner and will guide you through the entire process.

Let our reliable network of specialists and suppliers form the basis for your performance. You can rely on us - from workstations to complete network infrastructure, from office applications to security management. Together, and step by step, we turn your digitisation project into a success story.

Do you have any questions?

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