

# eG Enterprise Cloud

## Fully SaaS-Based IT Performance Monitoring



### Key Benefits

- ✓ **Accelerate time to value with quick setup:** Get monitoring started in minutes
- ✓ **No management overhead** with cloud-hosted installation and maintenance
- ✓ **Lower TCO** with simple and transparent subscription-based licensing
- ✓ **Improve SLAs** by minimizing downtime and reducing mean time to resolution (MTTR)
- ✓ **Optimize** your cloud, on-premises and hybrid infrastructures for maximum performance
- ✓ **Achieve peak application performance** and customer satisfaction

The rapid pace at which new technologies, such as digital transformation, cloud computing and dynamic infrastructures are being adopted, is causing increasing pressure on IT departments. They are expected to deliver enhanced quality of IT service across different platforms and devices. Using a fragmented monitoring approach leads to disintegrated metrics, false positives and endless war rooms.

### eG Enterprise Cloud: SaaS-based IT Monitoring

eG Enterprise Cloud is a fully-hosted web-based IT monitoring and management service that provides IT managers and administrators with a single-pane-of-glass view of the performance of every layer and every tier of the infrastructure – application, server, storage, virtualization, network, cloud, etc. Delivering unified performance visibility, eG Enterprise Cloud simplifies problem diagnosis and accelerates troubleshooting.

Available as a SaaS service, it is easy to get started with eG Enterprise Cloud. You do not have to worry about deploying, maintaining and upgrading a monitoring system. Just sign up for the eG Enterprise Cloud service and experience the power of cutting-edge performance monitoring from the cloud for all your business-critical applications and IT infrastructure.



End-to-end IT monitoring and automated root cause diagnosis

### Get Started with eG Enterprise Cloud Today!

- ✓ No upfront cost
- ✓ Up and running in minutes
- ✓ Access from anywhere via web and mobile
- ✓ Excellent customer support round the clock
- ✓ Single tool to monitor your entire IT infrastructure
- ✓ Pay as you go on-demand service
- ✓ Secure and reliable framework
- ✓ Easily scalable for any size environment
- ✓ Extremely affordable subscription license
- ✓ Historical reports, intelligent alerts, and predictive analytics



*With eG Enterprise, we are reducing system maintenance and support costs, avoiding incremental IT spending and eliminating system downtime across the hospital. Performance and prediction reports help us optimize IT spending and save \$100,000 per year.*

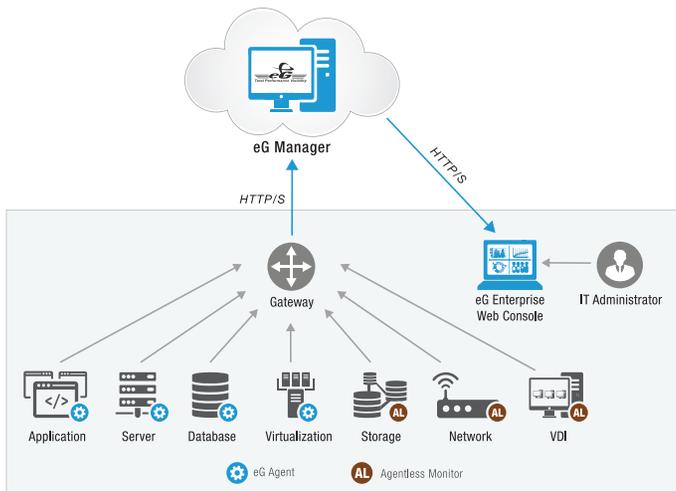
**Peter Bakker**  
CIO, ICT GHZ



## Key Capabilities of eG Enterprise Cloud

### How It Works: Simple & Scalable

eG Enterprise Cloud is a 100% web-based performance monitoring and reporting solution. Using a combination of agentless and agent-based approach eG Enterprise Cloud monitors your entire IT infrastructure. Get started with monitoring in minutes. Light-weight monitors on your infrastructure send performance monitoring data to a cloud-hosted management server. View real-time metrics and historical trends on intuitive dashboards. Scale monitoring on demand.



eG Enterprise Cloud: Simple, Do-It-Yourself Deployment

Get insights to troubleshoot IT's most complex problem **"Why is the application slow?"** across any app, any server, anywhere:

- Monitors over 180 apps out of the box including Citrix, SAP, SharePoint, Java, .NET, VMware Horizon, and more
- Supports heterogeneous, multi-vendor environments: Monitor 10+ virtualization platforms, 20+ storage devices
- Monitors public (AWS, Azure), private and hybrid cloud

### Robust Security, Reliable Architecture

All communications between the eG Agents and the eG Enterprise Cloud Manager use HTTPS over port 443. Communications are initiated only by the agents. Hence, the agents do not listen on any TCP ports, thereby minimizing the security risk to the systems being monitored. All performance monitoring data is stored securely in the cloud.



## About eG Innovations

eG Innovations is dedicated to helping businesses across the globe transform IT service delivery into a competitive advantage and a center for productivity, growth and profit. Many of the world's largest businesses use eG Enterprise to enhance IT service performance, increase operational efficiency, ensure IT effectiveness and deliver on the ROI promise of transformational IT investments across physical, virtual and cloud environments.

## Make Costs Predictable

With eG Enterprise Cloud, you can scale the monitoring on-demand without additional need for hardware. You can avoid capital expenditure with a flexible subscription-based licensing model and lower the total cost of ownership (TCO) without the need for on-premises installation, maintenance and management overhead.



Benefit from increased ROI that eG Enterprise Cloud offers through improved IT efficiency, faster problem resolution, and infrastructure optimization.

Make the most of your investment with eG Enterprise's subscription-based licensing. Licensed by number of server operating systems, eG Enterprise Cloud allows you to monitor any number of applications and processes running on a server with just a single license.

## Go Beyond Monitoring: Achieve Business Outcomes

eG Enterprise's built-in functionality goes beyond performance monitoring, helping IT teams assess infrastructure readiness for new projects, improving operational efficiency, streamlining IT initiatives, and planning wisely for infrastructure expansion.

- Leverage deep domain expertise and out-of-the reports for performance assessment
- Forecast when you will run out of capacity and when to add additional hardware
- Track configuration changes and understand their performance impact
- Troubleshoot faster with built-in remedial control actions
- Add your own scripts and extend the power of monitoring and automation to do what you want, how you want
- Get the business insights you need for application performance optimization