

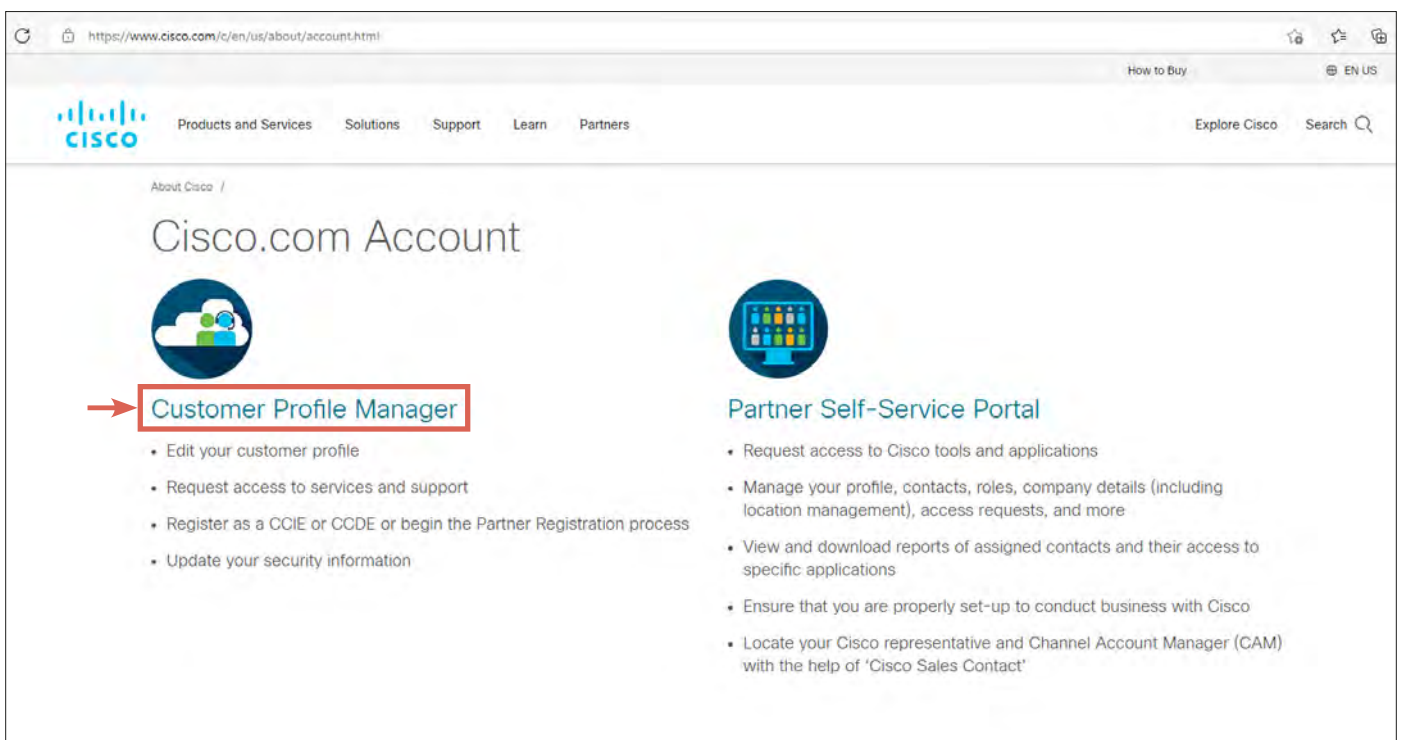


# Anleitung zur Vertragszuordnung.

1. Auf Cisco Account Login – Profile Manager for Customers & Partners – Cisco gehen.

2. Einloggen.

3. Auf den Link „Customer Profile Manager“ klicken.



#### 4. Auf „Access Management“ klicken.

**Access Management**

If you need to change your email address, please do so in Partner Self Service (PSS).

**Your Personal Details**

First Name

Last Name

Preferred First Name

Email Address (business email preferred)

CCoID

**Your Company Details**

Country or Region

Germany

Company

Site Address

Company Phone Number

Job Role

System / Sales Engineer

Job Level

Individual Contributor

Job Title

#### 5. Auf „Add Access“ klicken.

**Access**

Services & Support | Smart Accounts | Ordering | Smart Services | CCIE | Partners

Do you need additional access to services and support? Associate your Cisco Account with your company service contracts, Bill-to IDs, or product serial numbers for either full support or downloads only access.

**Add Access**

Your Current Access | Your Access Requests

Not shown: Contracts with downloads only access

Contract Number	Bill to ID	Administrators
- Find Access -	- Find Access -	
		Contract Administrators
		Contract Administrators
		Contract Administrators
		Contract Administrators
		Contract Administrators
		Contract Administrators
		Contract Administrators
		Contract Administrators

Showing 1 to 9 of 9 entries

Grant Access for Users From Other Companies

For Access Issues

Email

Your Current Access

For covered products, you have full support access:

Open a Support Case

Downloads

Contract Management

View and manage contracts:

Software Subscriptions & Services (CCV-R)

Request Access

Administer access to support: Service Access Management Tool

**6. Partner Support (der erste Radio Button):**

„Software-Downloads, Support-Tools und Inhalte auf Cisco.com, auf die Sie Anspruch haben“ auswählen.

**Smartnet (der zweite Radio Button):**

„Erstellung von TAC- und RMA-Tickets, Software-Downloads, Support-Tools und Inhalte auf Cisco.com, auf die Sie Anspruch haben“ auswählen.

**Add Access** X

What type of access are you requesting?

☒ Software Download, support tools, and entitled content on Cisco.com

☐ TAC and RMA case creation, Software Download, support tools, and entitled content on Cisco.com

Your entitlement to services is defined by your contract's coverage terms.

If you are an end customer who purchased a Partner-Branded Service support contract, you are only entitled to Software Download, support tools, and entitled content on Cisco.com, and must contact your Reseller in the event that TAC support or RMA is needed.

**Go**

**7. Auf „Go“/„Los“ klicken.****8. Vertragsnummer oder Seriennummer eingeben und auf „Senden“ klicken.**

**CISCO** Products Support & Learn Partners Events & Videos

Downloads that require a service contract must be approved by your company contract administrator. If the terms of the contract allow you to get technical support directly from Cisco, you can [request full support access](#) instead.

Enter up to 10 contract numbers or one product serial number to associate with your Cisco Account.  
We will check for an assigned company contract administrator.

☒ Contract Number(s)

OR

☐ Product Serial Number

**Submit**

By picking Submit you acknowledge that you have reviewed and agree to comply with the terms of any applicable [Cisco Service Descriptions](#).

**9. Fertig. Die Replizierung kann bis zu 48 h in Anspruch nehmen.**