

## Articon Cartridges Warranty and certificate of quality

We guarantee that our Articon toner cartridges are manufactured **by ISO 9001 and ISO 14001-certified companies** in strict compliance with **ISO/IEC 19752 and ISO/ IEC 19798**, and that they provide the same functionality as so-called OEM products.

All empty modules are disassembled and thoroughly cleaned, and **all worn parts are replaced by new ones before remanufacturing**. This applies in particular to photoconductor units, which are crucial for the print quality of the cartridge. As a result, our products always deliver razor-sharp text and great image quality. Furthermore, every single cartridge is weighed and tested to ensure **100% operational performance and compatibility**.

**Cartridges are covered by a 4-year warranty from the date of purchase**, provided they are correctly stored, installed and used under normal conditions in a properly functioning device. We guarantee that our products are free from material flaws and processing errors. The module **will be replaced free of charge** should you not be satisfied with the results.

We also guarantee the safe use of Articon toner cartridges, regarding potential health risks as well as hardware damage, premature wear or deterioration in

printing performance by using our products, under the condition that the cartridges are used in accordance with our instructions and the manual supplied by the hardware manufacturer. The warranty is rendered void if the product's exterior has been damaged by the customer, or if the customer disassembled the product.

The warranty will also become void if the cartridge is used in a non-compatible printer. Should your printer/copier be damaged by our product despite correct usage, then the proven necessary repair costs will be paid by Articon International BV. If this is the case, then please contact our customer service so that the repairs can be carried out by a specialised company of your choice. We require proof of invoice, a detailed repair report as well as a signature from the technician who carried out the repairs to process your request.

Ben Brouns



Managing Director  
Articon International BV